mytime

MyTime + Shopify

Connect your online and in-store business.

Bring your Shopify ecommerce store and MyTime operations together. Keep inventory connected, simplify online pickup, and give your teams a clearer view of sales and customer activity across locations.



INVENTORY
Aligned by location

PICKUP
Managed in MyTime POS

CUSTOMERS
Connected across channels

Six ways MyTime + Shopify connects your business

A more connected retail experience, from product discovery to pickup and repeat visits.

Keep Inventory Connected Across Every Location

Inventory quantities stay aligned as stock changes in MyTime and Shopify orders are processed. Product descriptions and images can also sync. Optional automatic product sync supports new Shopify products, variants, and applicable pricing updates.

Less manual inventory maintenance. Clearer product availability.

Simplify Buy Online, Pick Up In Store

Let customers shop online and collect orders at a convenient location. Staff manage Shopify pickup orders in MyTime POS, review items, and update order status. Marking an order Ready for Pickup updates Shopify and triggers its customer notification.

Convenient pickup for customers. Familiar workflows for staff.

Bring Online Sales Into MyTime POS

With optional order synchronization, Shopify purchases appear as read-only tickets in MyTime POS. Relevant products, discounts, shipping, taxes, payments, and refunds are reflected in the ticket and can appear alongside in-store activity in reporting.

More connected visibility into retail performance.

Connect Customer Accounts and Purchase History

Link online shopping with the customers your teams already serve. Supported configurations can show Shopify purchases on MyTime client profiles and connect booking-created accounts to Shopify customer records. Shared shopping-to-booking sign-in is available for eligible, configured setups.

A more connected experience across shopping and appointments.

Offer Gift Cards Across Online and In-Store Channels

With optional gift card synchronization, eligible gift cards sold through MyTime or Shopify can be redeemed in both channels. Supported redemptions, refunds, and balance changes stay synchronized between systems.

More flexibility for gifting, purchasing, and redemption.

Support Multi-Location and Franchise Retail Operations

Map each MyTime location to its corresponding Shopify location so product stock is tracked by store. For qualifying configurations, advanced location-based pricing and fulfillment options can help brands support local retail strategies.

Connected operations across your growing location network.

How the integration works

Connected systems, clear responsibilities, flexible configuration.

1. **CONNECT**
   Your MyTime team provides a Shopify connection link and helps authorize the app.
2. **MAP LOCATIONS**
   Associate each MyTime location with its matching Shopify location.
3. **MATCH PRODUCTS**
   Use consistent SKU codes, or configure supported UPC matching.
4. **ENABLE OPTIONS**
   Choose optional catalog, order, gift card, and customer integrations with MyTime.

Why MyTime + Shopify?

1. **One connected service and retail operation**
   Use MyTime for appointment, POS and customer workflows while connecting Shopify ecommerce.
2. **Built for multiple locations**
   Maintain location-specific inventory connections as your business expands.
3. **Flexible, configurable features**
   Activate additional catalog, order, gift card and customer capabilities as needed.
4. **Support from your MyTime team**
   Get help with authorization, location mapping, and feature enablement.

Ready to connect your online and in-store business?

Explore the MyTime + Shopify integration with your MyTime team.

EXPLORE MYTIME + SHOPIFY

Some capabilities are optional or require additional configuration; availability depends on your setup. Contact your MyTime team for details.